

## Events

# Frequently Asked Questions



### **Does Madame Tussauds Hollywood have event space?**

Yes! We have a fantastic 6,000 square foot Rooftop Terrace which will accommodate up to 550 guests for a reception and up to 350 guests seated. We also have a space within the attraction, the Awards Room, that will accommodate 70 guests reception style and 40 guests seated. Additionally, the attraction as a whole can be bought out to accommodate 1,500 guests.

### **How many floors do you have?**

The attraction is three floors. The main entrance is located off of Hollywood Blvd; The Rooftop Terrace event space is on the 3<sup>rd</sup> level. The Awards Room is on the 1<sup>st</sup> level right before the retail store and exit.

### **Can you buy the Rooftop Terrace separately or do you have to buy out the attraction?**

Yes! You may book the Rooftop Terrace separately. There is access to the roof via our external courtyard staircase. You have non exclusive access to the attraction without buying out the facility. Prices vary so please contact our events team for a quote.

### **Is the Rooftop an open air space? If so, what do you do in the case of inclement weather?**

The Rooftop is not covered so it is, in fact, an open air space. We have tenting options and pricing for challenging weather situations.

### **Is there in-house catering? Do you have a kitchen on-site?**

Madame Tussauds Hollywood has a “Preferred Vendor List” which includes three highly recommended caterers. These caterers are familiar with our attraction and utilize a portion of the Rooftop terrace to “build” a kitchen. The rest of their preparation takes place in the warming pantry located on the third floor. The warming pantry has direct access to the roof as well as the attraction.

### **Do I have to use one of your caterers?**

You are not obligated to use one of our preferred caterers. If you request an outside caterer the Events Director must approve them prior to finalizing the event contract.



**Does Madame Tussauds allow alcohol at events?**

You may have alcohol inside the attraction only during an attraction buyout and paired with substantial food service. If you are having an event on the Rooftop Terrace or in the Awards Room while the attraction is open to the public alcohol service and consumption must be limited to your event space.

**In the case of an indoor event are there recommended spaces for bar set up?**

Yes! We have one built-in dry bar as well as a number of preferred bar areas.

**Does the attraction have event equipment in house?**

Madame Tussauds has tables, chairs, and linens available for parties under 50. However our Preferred Vendor List includes companies that provide rentals for a/v, production, and catering.

**Do you offer AV equipment or do I need to supply my own?**

We do offer small lighting and audio packages for intimate events. If you are interested in extensive AV packages please contact us for further details.

**Are space heaters allowed on the roof?**

Yes. Depending on your event layout you are able to rent heaters for the Rooftop from one of our Preferred Rental companies. For any tented events, heaters must be within Fire and Safety codes.

**Can I have a Madame Tussaud's wax figure on the roof for my event?**

Yes. Many of our figures are mobile which allows us not only to be flexible with your event set-up but also makes it possible for figures to be placed on the Rooftop. Please be advised there may be an additional charge for figures to be added/moved to an event space.

**Where do guests park for an event at Madame Tussauds?**

Madame Tussauds garage has easy access off of Orange Drive with full service valet and self parking for all customers. Rates are \$2.50 every 15 minutes, \$10.00 maximum. Parking buyouts are available for special events. Please ask for further information.



### **What hours are you open?**

Madame Tussauds Hollywood hours are seasonal. Please check our website for current hours of operation. However, event hours may differ and can extend until 2am. Please note we are CLOSED on the day of the Academy Awards®!

### **Do you offer event entertainment?**

We have an extensive database of event entertainment, including DJ's, performers, bands, and celebrity look-a-likes. We would be happy to arrange your event entertainment and/or work with a vendor of your choosing.

### **Can I have a business meeting at your facility?**

Yes! Madame Tussauds Hollywood is a very flexible venue and is able to hold both corporate and social events. The Awards Room is perfect for a business meeting for up to 40 but there are other available rooms that we can fit to your specific meeting needs.

### **Do you provide staffing for the event?**

We do offer attraction staffing, which includes as many staff members as your event needs or requires. We do not offer catering staff or registration staff members.

### **Can I have Madame Tussauds' photo opportunities open for my guests to take pictures?**

Yes! There are multiple photo opportunities within the attraction that are staffed with Madame Tussauds' Photographers. You may have 1 to 3 photo opportunities open, one of which may include a "roaming" photographer. The photos can be printed on site and/or put on a USB drives for you to take home. Please ask for special event rates.

### **Can I bring my own photographer?**

Yes! You are more than welcome to have your own photographer at your event.

### **Do you provide security?**

Madame Tussauds Hollywood employs Andrews International Security for all events. This cost will be negotiated in your event contract. The number of security guards will be contingent upon your needs and the size of the event.



**Is smoking allowed at your attraction?**

For a Rooftop event we are able to allocate a smoking area depending on the lay out of your event. If you are interested in a smoking area please request one. There is no smoking permitted inside Madame Tussauds Hollywood.

**Is your building handicap accessible?**

We are a fully ADA approved venue. We are equipped with ramps and elevator access for all handicap needs.

**Madame Tussauds Hollywood  
Events Department**

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