

<b>About Madame Tussauds Blackpool</b>	
Madame Tussauds Blackpool, set on Blackpool’s famous Promenade, provides a truly unique out-of-classroom learning experience. The figures offer school visitors exciting opportunities to approach KS1 – KS4 curriculum areas with a fully interactive experience. The figures and themed sets will inspire, enthuse and immerse pupils in celebrity culture and modern media as they walk among the stars!	
<b>About Merlin Entertainments Group</b>	
Merlin Entertainments Group is the leading name in location based, quality family entertainment. Now the world's number two visitor attraction operator, it aims to deliver unique, memorable, and rewarding experiences to its 67 million visitors worldwide, through its iconic global and local brands, and the commitment and passion of its managers and employees. Merlin has over 130 attractions, in 25 countries, across three continents - Europe, North America and Asia.	
<b>Legal requirements and attraction information</b>	
Public Liability	Madame Tussauds Blackpool are covered by Public Liability Insurance to the amount of £10 million. The Policy is with Chubb European Group Limited (Policy No UKCANC33447).
Local Enforcement Agency	Blackpool Council
Rides Engineering / Maintenance	The attraction does not operate any mechanical rides.
Food Safety and Hygiene	There are no food premises within the attraction. The confectionary machines undergo regular internal health and safety audits carried out by Merlin Entertainments and the companies who operate them.
Attraction Staff identification	All attraction staff wear uniforms and name badges for easy identification. A policy exists for all new staff to have criminal record checks.
Security	The team at Madame Tussauds are also trained to deal with emergency incidents that may arise.
<b>Risk assessment</b>	

Vehicle traffic	Madame Tussauds Blackpool is located on the promenade and visitors can be dropped off outside the front of the attraction. There is a public car park to the rear where adult supervision is essential.
Weather protection / Sun safety	The attraction is indoors so weather protection is not required.
Slips/ Trips/ Falls	The following hazards should be noted: <ul style="list-style-type: none"> <li>• Trips</li> <li>• Wet flooring</li> <li>• Steps and stairs</li> <li>• Fall from height on the rock climbing wall</li> </ul>
High level areas	The climbing wall located in Sporting Heroes area.
Strobe lighting	Strobe lighting effects are used in certain areas throughout the attraction.
Reduced lighting	Care should be taken due to reduced lighting in certain areas.
Enclosed spaces	There are no areas in the attraction that can be defined as a confined space.
Attraction specific risk	N/A
Door entrapment	Beware of closing doors on fingers etc
Rides	N/A
Soft play areas / Play equipment	There are no soft play areas at Madame Tussauds Blackpool.
COVID-19	Our attraction meets the Government and public health guidance on COVID-19 and that we have all the required health and safety processes in place to ensure you have a safe and enjoyable visit.
<b>Attraction arrangements</b>	
Arrival arrangements	A coach can pull up and drop off outside the front of Madame Tussauds Blackpool.
Parking	Please go to the 'Plan Your Visit' pages on the website for the most convenient car park in relation to the attraction.
First aid	There are first aiders in the Madame Tussauds Blackpool on site team for first response. Nearest hospital: Blackpool Victoria Hospital.
Emergency planning	Madame Tussauds Blackpool has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services who have regular meetings regarding emergency procedures
Fire safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	Madame Tussauds Blackpool is fully accessible with lift access to the upper levels.
Lost children	Please report to member of staff or security guard.

Unruly children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary. Children should be supervised by an adult at all times.
Age / height restrictions	The minimum age restriction for children to enter the attraction without an adult is 15; any child 14 and under must be accompanied by someone over the age of 18.
Lockers / storage facilities	There are no lockers or storage facilities.
Eating facilities	There is a public seating area next to the Sporting Heroes area, but this cannot be reserved as it must also be available to the public. If the weather is nice you are welcome to eat out on the prom and return to the attraction after lunch, the admissions team will grant you readmission at any time before closing. Storage of lunchboxes is available. Please plan your day accordingly with this information.
Welfare facilities	There are toilets located within the attraction in the Rovers Return area.
Additional costs	There is a retail outlet where additional funds may be appropriate. Madame Tussauds Blackpool is a cashless attraction. Card only.
Attraction signposting	Madame Tussauds Blackpool is an attraction with a single route to take you past all of our exhibits. We would therefore recommend splitting and exploring in smaller groups with assigned meeting points at certain times.
COVID-19 visitor information	Before you visit: Should you or any member of your group start displaying any of the symptoms associated with COVID-19 please refrain from visiting. Please contact customer services should you need to amend your booking.

The purpose of this document is to enable schools / groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. The above hazards have been identified as being inherent to this attraction. Merlin Entertainments Group Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted / amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.