

Madame Tussauds

NASHVILLE

THE WORLD'S GREATEST WAX MUSUEM

Experience the world of fame at Madame Tussauds

We've rolled out the red carpet for you! Madame Tussauds Nashville is the most interactive famous fun experience and the only all music themed wax museum in the world. In a city with millions of things to see and do, there is only one place where musical icons provide you with the experience of a lifetime.

Group Preparation Guide

Group Requirements & Benefits:

- ✓ Discounted group rates are available for advance group bookings of 10 or more.
- ✓ Advanced pre-paid reservations are required a minimum of 14 days prior to the visit date.
- ✓ Local Schools & Youth Groups:
 - Require one adult chaperone to accompany every 10 students.
 - Receive one free ticket with every 20 tickets purchased. Complimentary tickets will automatically calculate during the checkout process.
- ✓ Adult Groups:
 - Receive one free comp ticket for every 20 tickets booked. Comp tickets will automatically be added to the cart during the checkout process.
- ✓ Tax Exempt rates are available. Please email your tax exempt form and booking confirmation number to Stephanie.Vitale@merlinentertainments.biz after your purchase.

Group Booking Process:

- ✓ Book online through the secure Online portal.
- ✓ All group tickets are timed & dated for the visit date.
- ✓ Receive an instant email confirmation.
- ✓ Choose electronic tickets or you may print your group tickets.
- ✓ By submitting an official tour group booking request, you've agreed to not publish any group rates, the booking portal URL or to share this booking portal outside of your organization.

Group Payment:

- ✓ Payments must be made with a credit card at the time of booking: (Visa, MasterCard, American Express, and Discover).
- ✓ Additional tickets may not be added to your original online reservation after your order is complete. But please contact us for additional tickets or if you end up needing fewer tickets than originally booked, you may contact the Group Sales Department 48 hours in advance for a refund of those tickets.
- ✓ If additional tickets are required upon arrival, we will honor the group rate.

Group Cancellation, Reschedule and No Show Policy:

Madame Tussauds Nashville | 515 Opry Mills Drive Nashville, TN 37214

- ✓ Paid reservation may be cancelled or rescheduled any time prior to 48 hours of your original visit date. Cancellations received 48 hours prior will receive a refund.
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ NO REFUNDS on unused tickets after your visit date has passed.

Location:

- ✓ Madame Tussauds Nashville is located at Opry Mills near Entry 5, next to Sun & Ski Sports and Romano's Macaroni Grill (Free Parking)
- ✓ Address: 515 Opry Mills Drive, Nashville, TN 37214
- ✓ Attraction Phone is: 615-485-4867
- ✓ We are next door to the Grand Ole Opry and the Gaylord Opryland Resort.

Visit Duration:

- ✓ Admission includes a self-guided tour through 16 musically themed rooms/areas.
- ✓ Normal visit time is about 45 minutes. However, your group may take as little or as long as needed to experience Madame Tussauds Nashville!

Group Hours of Operation:

- ✓ Group reservations and rates are available 7 days a week
 - Monday: 11am – 7pm
 - Tuesday: 11am – 7pm
 - Wednesday: 11am – 7pm
 - Thursday: 11am – 7pm
 - Friday: 11am – 7pm
 - Saturday: 11am – 7pm
 - Sunday: 12pm – 6pm
- ✓ Early arrivals/late arrivals for group visits are possible. Please contact Stephanie Vitale for requests outside of normal operational hours. Stephanie.Vitale@MerlinEntertainments.biz
- ✓ The attraction may open or close early for special events. Visit <https://www.madametussauds.com/nashville/plan-your-day/before-you-visit/opening-hours/> for the most recent updates.

Amenities:

- ✓ Music & Merch Gift Shop (Souvenirs, Nashville and music themed merchandise).
- ✓ Interactives features throughout the attraction.
- ✓ Free Motorcoach Parking on site at Entry 1 near H&M.
- ✓ Photo service with digital downloads available @ extra cost.

Accessibility:

- ✓ Wheelchair and stroller accessible. (Rentals not available on-site)
- ✓ Our facility is designed to be fully accessible to guests with a disability. Service Animals are welcome inside the attraction. At Madame Tussauds, an acceptable service animal is a dog or miniature horse that is trained to do work or perform tasks and to assist an individual with a disability. Service animals must be under the control of the owner at all times and should remain on a leash or in a harness. Employees are not able to take control of service animals.

Additional FAQs:

- ✓ **Can I take a camera to Madame Tussauds?** We encourage taking lots of photos! Cameras are permitted in all public areas of Madame Tussauds. If you are a film crew or press and need access to the attraction, please contact Stephanie Vitale for information and approval.
- ✓ **No outside food or beverage is allowed inside the attraction**
- ✓ **Storage:** Kindly make your own personal arrangements to store large bags and luggage prior to your visit to Madame Tussauds.
- ✓ **Weapons:** Help make Madame Tussauds a safe place for fellow patrons and staff by leaving weapons of any kind at home.

Nearby Group Restaurants:

- ✓ Aquarium Restaurant
- ✓ Bavarian Bierhaus
- ✓ Romano's Macaroni Grill
- ✓ Paula Deen's Family Kitchen
- ✓ The Nashville Palace
- ✓ Dave & Busters
- ✓ Chuy's
- ✓ Old Hickory Steak House

Nearby Attractions:

- ✓ Grand Ole Opry
- ✓ General Jackson Showboat
- ✓ Gaylord Opryland Resort & Convention Center
- ✓ The Escape Room

Getting Here:

- ✓ Madame Tussauds is located in Opry Mills, conveniently situated between I-40 and I-65 on Briley Parkway, (HWY 155) – Exit 11, Opry Mills Drive.
- ✓ Located seven miles from Downtown Nashville and also seven miles from the Nashville International Airport.