Madame Tussauds
SYDNEY

A VISUAL STORY

Visual stories are used to prepare a person for, and increase the predictability of a new environment or situation. This helps bring familiarity to a process and to reduce anxiety and stress. Visual stories are written in an easy to read format and use pictures to provide greater accessibility for everyone

autism spectrum AUSTRALIA



ACCESSIBILITY

Madame Tussauds has a range of accessibility tools available. These include:

- Magnifying glass
- Magnifier strip
- Magnifier sheet
- Ear plugs
- Noise reducing ear protection

Madame Tussauds is wheelchair accessible. There are some activities inside that are not wheelchair accessible (such as the stage in Music).

Mobility aids such as wheelchairs are available at no cost. I will have to leave my ID with reception. I will get my ID back when I return the wheelchair.

Assistance animals are welcome at the Madame Tussauds.

Madame Tussauds supports and recognizes the Hidden Disability Sunflower.

THE HIDDEN DISABILITIES SUNFLOWER LANYARDS

The Sunflower is a globally recognised symbol for Hidden Disabilities.

The lanyard is a way that people with Hidden Disabilities can indicate to staff that they may need extra support time and understanding.

It is OK if I don’t have a lanyard, I can still get help if I need.

If I already have a Sunflower lanyard I can bring it with me.





SENSORY INFORMATION

During my visit to Madame Tussauds, I might come across different sensory experiences.
These include:

- Flashing lights
- Loud music
- Smoke machines
- Sudden loud noises
- Bright lights
- Crowds
- Things I can touch, feel and interact with
- Dress up
- Wax figures that look like real people

There are seats throughout Madame Tussauds where I can take a break if I need.

WHAT TO BRING TO MADAME TUSSAUDS

Sometimes it is busy, noisy, bright and loud at Madame Tussauds
I can bring thing to help me enjoy the day.

Things I might want to bring:







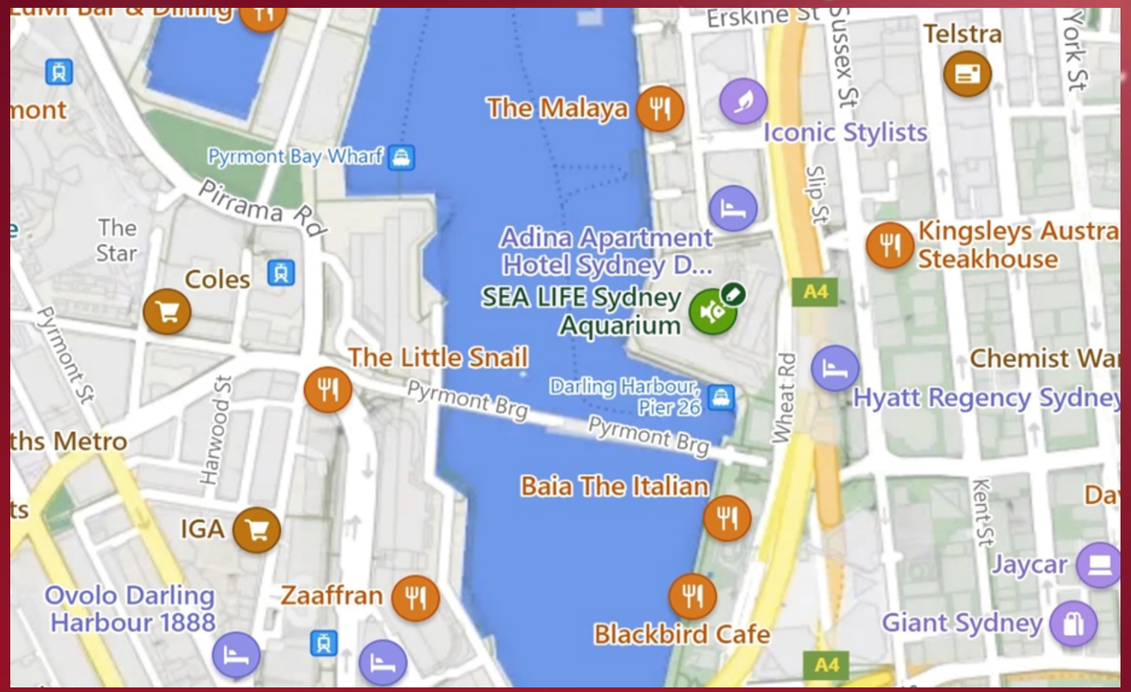


WHERE TO FIND MADAME TUSSAUDS

Madame Tussauds is located at 1-5 Wheat Road, Sydney NSW 2000 – Right next door to SEA LFIFE Aquarium and WILD LIFE Sydney Zoo!

Madame Tussauds is open at different times on different days.
I can check what times Madame Tussauds is open by visiting the opening hours section on the website

I will need a ticket to visit Madame Tussauds.
I can buy my ticket online at:
www.madametussauds.com/sydney/tickets



PUBLIC TRANSPORT

Train
Madame Tussauds is a short walk from Town Hall or Wynyard train station.

Bus
If I have a ticket for Big Bus Sydney, I can ride to the Madame Tussauds stop on Wheat Road.
I could also take any bus that goes to Market Street or King Street and walk down the hill to Darling Harbour.

Ferry
I can catch the Public ferry services to Darling Harbour.
The ferry will depart from Circular Quay (Wharf 5) every half an hour.

Light Rail
Madame Tussauds is a short walk from either the Convention Centre or Pyrmont Bay Light Rail stations.



ENTERING MADAME TUSSAUDS



Madame Tussauds entry



High sensory area warning

The entrance to Madame Tussauds is from Darling Harbour.

I may have to line up to get in.

After I enter I can have my photo taken by the staff.

If I do not want my photo taken I can say no.

I should wait for the people having their photo taken to finish before I walk past.

<u>Sensory warning</u>

- The camera uses a flash.
- This is very bright.
- I can wear sunglasses if I need.

WHAT TO EXPECT

There are lots of things to see and do at Madame Tussauds. These might include:

- Interactive activities
- Dressing up activities
- Singing and dancing activities
- Wax figures that look like famous people
- Smoke machines
- Places I can have my photo taken

There might be other things to see and do at Madame Tussauds, I can check on their website to see what is on before I visit.







WAX HANDS ACTIVITY

Wax Hands is a special paid activity inside Madame Tussauds.
It costs $20 for one hand and $30 for two hands.
It is a highly sensory activity, I do not have to do it if I don’t want to.

What to expect:

- I will dip my hands into different containers of liquid.
- Some of the containers will be very warm and some will be very cold.
- I will feel wax tighten around my hand and fingers
- This is so that the wax hand looks exactly like my hand
- I will have to carefully wiggle my fingers to free my hand from the wax
- I can choose what colours I would like my wax hand to be
- The Madame Tussauds staff member will help me to do the Wax Hand Activity

TOILETS

There are toilets just inside Madame Tussauds.
They are located at the ‘Australian History’ exhibit.

I should try to use the toilet before I go into the rest of the exhibits.

If I need help to find a toilet I can ask a Madame Tussauds staff member.





RULES

There are rules that I need to follow inside Madame Tussauds to help keep me and the museum safe. The most important rules to remember are:

Rule 1: no rushing

•I must not rush, run, push or hurry

•I will walk slowly and be patient when I am in Madame Tussauds

Rule 2: no eating food or drinking inside Madame Tussauds

•I must not eat inside Madame Tussauds

•It is ok to drink from my water bottle if I need

The Madame Tussauds staff will help to remind me of the rules if I forget.

EATING & DRINKING

I must not eat inside Madame Tussauds.

I can eat inside the café or outside of Madame Tussauds

It is OK to drink from a water bottle inside Madame Tussauds

I can bring my own food with me if I want to.

If I have a card with me I can buy food from the SEALIFE café near Madame Tussauds.

The café sells pies, pastries, sandwiches and drinks.





WHO TO ASK FOR HELP IF NEEDED

I can ask Madame Tussaudsstaff for help if I need.

Madame Tussauds staff wear a red-shirt.

I can find staff throughout Madame Tussauds or at the front desk.

GIFT SHOP AT MADAME TUSSAUDS

Madame Tussauds has a gift shop, it is located near the exit.

The gift shop sells lots of different things like stationary, keyrings and books.

If I have a bank card, I can buy something from the gift shop.

I do not have to buy something if I don’t want to.





LEAVING MADAME TUSSAUDS

When I am finished at Madame Tussauds I can leave.

If I am with a group or my family I should wait for them to be finished too.

I can visit Madame Tussauds another day If I would like.